CASTELL-NEDD PORT TALBOT CVS NEATH PORT TALBOT

ANNUAL IMPACT REPORT

2024-2025

Making a Real Difference



27 years of Supporting, Promoting and Developing the Voluntary, Community and Wider Third Sector in Neath Port Talbot

Who we are

Neath Port Talbot Community Voluntary Service (Neath Port Talbot CVS) is a County Voluntary Council and a Charitable Company set up to promote, support and develop the Third Sector in Neath Port Talbot.

As the umbrella organisation for the sector, we work to strengthen communities and to change lives. Our mission is to support, promote and develop the participation of local groups and individuals in the Voluntary/Community/Third Sector in Neath Port Talbot, facilitate the dialogue and partnership between the sector itself and the sector and its partners, and help build safe and resilient communities where residents want to live, work and play.

Our impact across Neath Port Talbot

Our Annual Impact Report highlights the positive differences we have made to communities across Neath Port Talbot during the year 1st April 2024 to 31st March 2025. We would not be able to do this without the support of our funders and partners.

Neath Port Talbot CVS is a member of Third Sector Support Wales (TSSW), a partnership of support organisations for the whole of the Third Sector in Wales, comprising 19 local and regional County Voluntary Councils and the national support body, Wales Council for Voluntary Action. Together, we support Wales' vibrant Third Sector by working to specifications agreed with Welsh Government.

For more information about Neath Port Talbot CVS's activities and membership details, please visit www.nptcvs.wales

Join us on social media @NPTCVS:

Registered Charity No. 1064450 • Registered in Wales - Company No. 3341466

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IN MEMORY

In memory, we dedicate this report to the staff and volunteers across the voluntary sector who have passed away during the year. We will remember them and the impact they had and continue to have. Our condolences go to their families, friends, and colleagues.

FROM THE CHAIRMAN AND DIRECTOR

On behalf of the Board of Trustees, staff, and volunteers, we are pleased to present our Annual Report for the year 2024-2025. The report provides an outline of our achievements and financial performance over the reporting year. At our previous Annual General Meeting, it was agreed that the organisation change its name to Neath Port Talbot Community Voluntary Service. The change more authentically reflects the work undertaken by the organisation and we are pleased with the positive response it has received.

Last year, we reflected on the key achievements and challenges we faced at a time of unprecedented change, a theme that applies equally to this report. Political change at local, national and geo-political level impacts us all. Decisions taken by government have impacted community groups, organisations and the wider Third Sector, and we supported the lobbying that amplified the sector's voice in response to those decisions. The pressure on local organisations is serious and, for some, has reached an existential turning point. We have worked throughout the year to help those struggling most to sustain their support and service delivery and we will continue to work with our locally elected representatives in addressing the issues raised by the sector.

Our role as Neath Port Talbot CVS in facilitating the dialogue and partnership between the sector itself and the sector and its partners, has been more crucial than ever in supporting, promoting and developing local groups and delivering activity that reflects shared needs and priorities. We invite you to read in this report examples of our work delivered throughout 2024-2025.



Dr Edward M Roberts
MBE DL CStJ FRCGP
Chairman of the
Board of Trustees



Gaynor M Richards
MBE DL LLD (Hon)
Director

Difficult challenges lay ahead. However, past and current experience show that good things are achievable when we focus on how much can be done with what we have. Our annual Celebration of Volunteering, for example, recognised individual volunteers and community groups involved in health, social care and wellbeing, arts, culture and heritage, youth activity and sport. Every story is unique, every journey different, but what they all have in common is the extraordinary impact of giving. This is living proof that our communities are evolving, growing stronger and finding new ways to come together, and it tells us how deeply rooted and vibrant the culture of community characterises our area.

As Chairman and Director, we are privileged to lead an organisation that is focussed on its mission. Our work cannot be delivered without the collective effort and support of our members, volunteers, funders, and partners, who we acknowledge with grateful thanks together with our dedicated Board of Trustees for their trust in Neath Port Talbot CVS to make a real difference.

THE YEAR IN BRIEF

VOLUNTEERING

SECTION 1

203 individuals supported with volunteering.

97 organisations supported with volunteering good practice.

Promoted over **150** volunteering roles.

GOOD GOVERNANCE

SECTION 2

34 new groups or services established of which **5** have been supported to register as a Charitable Incorporated Organisation (CIO).

3 new social enterprises established.

93 organisations supported to strengthen their governance.

SUSTAINABLE FUNDING

SECTION 3

£4,156,023.23 of funding obtained by groups following advice and support.

£100,920.68 of funding distributed through **6** grant schemes.

229 organisations supported to access funding.

ENGAGEMENT AND INFLUENCING

SECTION 4

25 Third Sector forums and networks supported, attended by **425** individuals.

145 strategic planning/working groups involving Third Sector representation.

22% increase in membership during the year.

HEALTH, SOCIAL CARE AND WELLBEING

SECTION 5

1,582 social prescribing appointments made across the Afan, Upper Valleys and Neath Clusters.

402 individuals received wellbeing support that helped facilitate a timely hospital discharge or for the patient to remain independent in their own home.

INFORMATION, ADVICE AND TRAINING

SECTION 6

5,048 interactions with individuals and organisations.

594 organisations provided with direct advice and guidance.

17 training courses organised, attended by **148** participants.

With a focus on business continuity, service delivery, and sustainability, we delivered our core activities under the four strategic pillars of Third Sector Support Wales (TSSW): Volunteering, Good Governance, Sustainable Funding, and Engagement and Influencing. We worked with partners at local, regional, and national level to provide information, advice, and guidance to community groups, organisations, and individuals.

VOLUNTEERING

1

We continued to build positive relationships with organisations and volunteer managers, providing advice on volunteering best practice and guidance on creating attractive volunteering opportunities to appeal to a diverse range of volunteers.

Our outreach work and awareness-raising activities helped inspire people to try volunteering, with 1-to-1 specialist support provided by our Volunteer Development Officer to help people find the perfect volunteering opportunity for them.

Case Study



Martin volunteering for Eirlys Trust

Following support from our Volunteer Development Officer, Martin has begun volunteering in three roles - as a treasurer for a newly formed charity facilitating holidays and breaks for families with children who have learning difficulties or other disabilities, running a regular Gardening Club for a community charity that supports inclusion, diversity and belonging to children of all abilities, and as a trustee at Pathfinders Cymru.

"Steven quickly identified my background and experience and helped me identify organisations that had either similar interests to my own, or were looking for skills that I had. This was key and I'm very grateful."
Martin Strike (volunteer).

VOLUNTEERING

1

Throughout the year we:

- Supported 203 individuals to volunteer.
- Supported 97 organisations to improve their volunteering good practice.
- Facilitated 5 Volunteer Managers' Peer Support Group meetings.
- Promoted over 150 volunteering roles.
- Organised DBS training for the Third Sector and delivered Volunteer Management training.
- Delivered 13 volunteer talks, attended 8 recruitment fairs and a wide range of other community events to raise the profile of volunteering.
- Started a new initiative delivering outreach volunteer appointments at Neath and Port Talbot Job Centres.
- Accompanied the High Sheriff of West Glamorgan on visits to local voluntary groups to celebrate Volunteers' Week and International Volunteer Day.
- Helped to increase the volunteering roles advertised on the Volunteering Wales website from 35 to 93.

Neath Port Talbot Youth Fund

Neath Port Talbot Youth Fund empowers young volunteers (aged 14-25) to participate in a youth-led grant panel, which allocates funding to local groups to create youth-focussed volunteering opportunities. Project applications are evaluated on their potential to contribute positively to the seven wellbeing goals outlined in the Well-being of Future Generations (Wales) Act 2015 and applicants are encouraged to consider the five ways of working.

Throughout the year we:

- Supported 8 young volunteer grant panel members.
- Distributed £5792.21 to 6 local groups.
- Created 27 new volunteering opportunities for young people aged 11 to 25 years.

Case Study

Youth grant funding was received for a joint project between two youth groups (HOPE and YOVO) called Calm Minds. The young volunteers used the funding to create bags of resources and information that young people could use to improve their health and wellbeing.



"The funding awarded will make a difference to the lives of care experienced children."

Children's Rights Unit.

Regional Volunteering Project

We remained actively engaged with the West Glamorgan Regional Partnership, which includes Neath Port Talbot Council, Neath Port Talbot Community Voluntary Service, Swansea Bay University Health Board, Swansea Council, Swansea Council for Voluntary Service and the West Glamorgan Regional Team, to support the delivery of the Regional Volunteering Strategy. Our collective efforts aimed to establish a consistent approach to volunteering across the region, thereby enhancing the quality and impact of the volunteering experience.

National Approach to Support Volunteering

We worked with partners across Wales to support the co-design of a new national approach to volunteering in Wales, contributing to the creation of a unifying and distinctly Welsh vision for volunteering. As part of this work, we gathered and shared insights from volunteers and volunteer-involving organisations to help shape the framework for its delivery.



GOOD GOVERNANCE

2

We provided information and support to organisations to fully understand and comply with good governance practices. We supported committee members, directors, and trustees to develop their confidence, skills, and knowledge to enable them to fulfil their role to develop and maintain high standards of governance within their organisations.

Throughout the year:

- 34 new groups or services were established of which 5 have been supported to register as a Charitable Incorporated Organisation (CIO).
- 3 new social enterprises were established.
- 93 groups were supported to strengthen their governance.
- 9 organisations received intensive support to update and strengthen their governance.
- 23 social enterprises received governance support.

"I am so proud of what we have achieved to date… many thanks for the support and help of CVS. We would not exist without you!"

Cymmer School Community Garden

Our Neighbourhood Approach (ONA)

"It's remarkable to know that we have such a varied and plentiful community sector in Neath. One that is thriving thanks to the support they receive from Neath Port Talbot CVS."

Dr. Deborah Burge-Jones, Neath Local Cluster Collaborative

Our Neighbourhood Approach, part funded by West Glamorgan Regional Partnership, supported residents and community groups to design and deliver locally-based services and activities that build social connections and improve community wellbeing. Intensive governance support was provided to new organisations to help volunteers deliver their roles and responsibilities and ensure that effective policies and procedures were in place to safeguard beneficiaries. This support has created new services including a new playgroup for parents that have previously experienced child loss, a community choir which promotes wellbeing and inclusion, physical activity sessions for those living with Parkinson's and a peer support group for parents of children with additional learning needs.

The highlight of the ONA year was a Health and Wellbeing Family Fun Day held in collaboration with the Neath Local Cluster Collaborative. Almost 350 local residents participated in the event and benefitted from the various activities and services on offer designed to improve health literacy and promote physical and emotional health and wellbeing.

GOOD GOVERNANCE

2





Local residents finding out about a whole host of local health and wellbeing organisations and services.

The King's Award for Voluntary Service

The King's Award for Voluntary Service (KAVS) is the highest award given to local volunteering groups in the UK. Equivalent to an MBE, KAVS is awarded for life.

Three out of the five Welsh recipients of this prestigious award operate in Neath Port Talbot. Recognised for their outstanding work were:

My Green Valley - a community organisation in the Swansea Valley engaging local schools, groups and individuals to help keep Swansea Valley clean and green for all.

Neath Port Talbot Stroke Group - an organisation in Neath Port Talbot rebuilding the lives and mental wellbeing of stroke survivors, their loved ones and carers.

Popham Kidney Support - a charity working across Wales to support those with kidney disease and their families and carers to lead better lives by improving the financial, physical and emotional wellbeing of beneficiaries as well as their knowledge and education of the disease.











SUSTAINABLE FUNDING

3

We worked with community groups and organisations to secure funding for services, facilities and activities in Neath Port Talbot. We also continued to administer grant funding to the sector on behalf of key partners.

Funding Highlights:

- £4,156,023.23 of funding obtained by groups following advice and support.
- £100,920.68 of funding distributed to 39 organisations through 6 grant schemes.
- 229 organisations supported to access funding.
- Held 5 ‘Meet the Funder’ events in the Pen Y Cymoedd Fund areas with 56 organisations in attendance.



Pen Y Cymoedd

With funding from Pen Y Cymoedd Wind Farm Community Fund CIC, we continued to provide intensive development support to organisations in the fund area to build their skills, knowledge and confidence, ensuring they can successfully access funding and work towards achieving long-term sustainability.

Coeden Bywyd, an equine therapy organisation based in Pontrhydyfen, received £6,500 from Pen Y Cymoedd to offer regular mentoring sessions for disengaged young people – helping them build their confidence, self-belief and a sense of purpose through volunteering with rescue horses.

Coeden Bywyd - Young people benefit from equine therapy in Pontrhydyfen.

SUSTAINABLE FUNDING

3



Afan Valley Community Leisure, the charity that works alongside Llandarcy Park Ltd. to run Afan Valley Swimming Pool, was successfully awarded £300,000 from Pen Y Cymoedd to support the pool’s running costs. Trustee, Hayley Robinson said, “We are absolutely delighted, the pool has so much support from local residents, schools, clubs and other organisations. It is a vital leisure facility that not only promotes health and wellbeing but also provides local training and employment opportunities.”

Cymmer Pool - Afan Valley Swimming Pool sustained for future generations.

UK Shared Prosperity Fund Third Sector Growth Fund

We continued to oversee the administration of the £1m Third Sector Growth Fund, as part of the UK Government’s Shared Prosperity Fund. The funding achieved the following:

27 organisations received grant funding.

7 community facilities were improved.

616 local events or activities took place.

3 tourism, culture or heritage assets were improved.

384 participatory programmes took place.

332 volunteering opportunities were supported.

582 people attended training.

15 jobs were created.

28 jobs were safeguarded.

Additional **£400k** worth of funding secured.

1 new enterprise developed.

SUSTAINABLE FUNDING

3

Ffynnon Oer Wind Farm Community Benefit Fund (provided by Nadara)

We distributed £64,884.84 to 32 voluntary groups in the fund areas in the Neath and Afan Valleys. The fund supported:

- Residents of all ages to remain physically active through access to regular swimming, rounders and open play sessions in the Afan Valley, table tennis at Resolven, football at Croeserw plus lawn bowls at Resolven and Cymmer.
- Older people to remain socially active by attending local groups and events such as coffee mornings, bingo, crafting, and crochet.
- Local buildings and community assets to be improved through capital works including regenerated allotments at Abergarwed, new flooring at Resolven Building Blocks and a new development at South Wales Miners Museum.
- A lifeline for local food banks and warm spaces, ensuring the most vulnerable were supported with food supplies through the winter of 2024.





Members of Cam Gears Table Tennis Club

Health and Wellbeing Small Grant Scheme

On behalf of the Afan, Neath and Upper Valleys Local Cluster Collaboratives, we distributed £30,000 to 7 organisations to develop free community-based activities that promote health and wellbeing. Successful projects included activities to tackle loneliness, mental health support, healthy eating programmes plus practical and emotional support for vulnerable individuals.

ENGAGEMENT AND INFLUENCING

4

We facilitated the dialogue and partnership between the sector itself and the sector and its partners via our Third Sector Forums, which provide the sector with the opportunity to influence decision-making processes, and provide a structure for electing representatives to various planning groups.

We engaged with 145 partnerships, forums and networks at strategic and operational level to influence policies, strategies, planning, decision-making and provision of services that impact the Third Sector. This included Neath Port Talbot Public Services Board, Regional Joint Public Services Board, West Glamorgan Regional Partnership Board, Primary Care Local Cluster Collaboratives, Neath Port Talbot Local Economic Partnership, Neath Port Talbot Children and Young People Leadership Group, Cost of Living and Poverty Prevention Partnership and Third Sector Support Wales.

Consultations

We responded to a range of consultations including:

- Neath Port Talbot Council's Draft Budget Proposal
- Welsh Government's Priorities for Culture 2024-2030
- Welsh Government's Code of Practice for Funding the Third Sector
- Charity Governance Code Consultation
- Police & Crime Plan Consultation

Swansea Bay University Health Board's Third Sector Services Framework

We continued to support the Health Board's Recommissioning of Third Sector Services by:

- Brokering opportunities for the Third Sector to collaborate on the tender opportunities available.
- Undertaking engagement with the sector around their experience of the recommissioning process and drafting a paper which was used to inform the Health Board's future commissioning process.
- Gathered feedback from the voluntary sector on behalf of the Health Board on a new contract proposed to replace the NHS Wales Terms & Conditions.

Cost-of-Living and Poverty

Following a workshop with the Child Poverty Action Group and the insights they shared from their work in schools, we worked with the Cost-of-Living and Poverty Prevention Partnership to refocus its efforts on addressing child poverty. We also continued to gather evidence on the impact of the cost-of-living crisis and supported organisations working with individuals and families experiencing financial hardship.

Tata Steel

In response to the Tata Steel job loss announcement, we supported partners in assessing the emotional and wellbeing needs of those affected. We completed a capacity review of Third Sector organisations, which informed a business case for additional resources. We coordinated a regular Third Sector presence at the Aberafan Support Centre, supported local job fairs and began work with partners on a Community Health Impact Assessment to guide long-term preventative planning.

Arts, Culture and Heritage

We continued to bring together the range of voluntary groups and organisations that protect and promote the arts, culture and heritage in Neath Port Talbot. The Third Sector Arts, Culture and Heritage Forum worked closely with the National Lottery Heritage Fund and Neath Port Talbot Council's Heritage NPT Project to arrange a series of events and activities that celebrated Neath Port Talbot as a Heritage Place.







Arts, Culture Heritage Fair - Volunteers showcase their organisation at a local fair.

Upper Afan Valley Community Network

We supported the development of an Upper Afan Valley Community Network, in partnership with local voluntary organisations and Neath Port Talbot Council. The Network is providing an opportunity for voluntary organisations to work collaboratively with key partners and address common priority areas of work. Focussing on a place-based approach to community development, the Upper Afan Valley Community Network aims to build on the strengths, skills and experience of the local community and to co-design solutions that respond to the community's needs, traditions and aspirations.

Engagement and Outreach Support for Diverse Communities

Our Outreach Support for Diverse Communities programme organised community discussions on health needs in diverse populations and created safe spaces for people from various backgrounds to come together. Throughout the year we:

- Supported more than 600 individuals through 49 Chai and Chat sessions.
- Delivered Level 1 accredited Food and Nutrition Skills Course supporting people to make healthy food choices and developing their understanding of the benefits of good nutrition to health.
- Supported individuals to access courses and taster sessions at the local colleges.
- Organised a range of wellbeing activities for individuals and families based on their feedback.
- Provided personalised support to refugees and asylum seekers in Neath Port Talbot by addressing their practical and emotional needs.
- Facilitated a Community Day with Police and Crime Commissioner, Emma Wools, to help ensure that diverse community members feed into the development of the South Wales Police and Crime Plan.
- Successfully applied for funding to provide essential resources for 25 Chai and Chat sessions.
- Collaborated with Public Health and Swansea Bay University Health Board to support their TB Find, Test and Treat Bus, a mobile outreach service focused on Tuberculosis (TB) control.
- Helped NPT BME Community Association to secure £2000 in grant funding from the Western Bay Community Cohesion Team.
- Worked in partnership with Cardiff University to host an inclusive prehabilitation workshop to support research into how access to prehabilitation, which prepares people for cancer treatment, can be improved.



Social Prescribing

The Social Prescribing Service connects people to non-medical support, such as activities, community groups and services to help them improve their health and wellbeing. Throughout the year:

- 1,582 social prescribing appointments were offered to individuals across the Afan, Upper Valleys and Neath Clusters.
- We worked with Medicines Management to see how Social Prescribing can support in managing the psychological and social components associated with persistent pain.

"This service is a lifeline: my family have seen a huge difference in me."

"Thank you for listening, giving me the courage to move on with my life."

"I didn't know where to turn and had never heard of any of the organisations that we discussed. I am so grateful for the service."

Community Wellbeing Service

Through our Community Wellbeing Service, we:

- Facilitated a timely discharge for 257 hospital patients.
- Attended 32 Virtual Wards.
- Provided wellbeing support to 145 individuals to help them remain independent in their own homes.

"Thank you for the information, I am still using the community transport scheme, which is really helpful. Knowing I can get to hospital appointments is important to me as my family can't always take me because they are working."

"I don't know what I would have done without the help of the service when my husband was first ill, they got me incontinence items, pads, a chair and checked in on me often, which was really kind of them."

Social Value and the Section 16 Duty under Part 2 of the Social Services and Well-being (Wales) Act 2014

We contributed towards the social value and rebalancing agenda by:

- Supporting the promotion and growth of social enterprises, co-operatives, user-led services and the Third Sector within the social care market.
- Working alongside partners to understand which parts of the care market are dominated by the private profit sector and need rebalancing, helping to identify opportunities for developing social value models of delivery.
- Presenting and facilitating discussions on Social Value at a Regional Commissioning Workshop to stakeholders, including commissioners from both Local Authorities and the Health Board.
- Providing advice and information on support services delivered by social and micro enterprises.

Unpaid Carers

As the regional lead for unpaid carers, we worked collaboratively with unpaid carers and members of the West Glamorgan Regional Carers Partnership Board to improve services and enhance the wellbeing of unpaid carers across the region.

By listening to and learning from unpaid carers, we sought to bring about positive change through a range of activities:

- Amplifying unpaid carers' voices by connecting with them at community groups, engagement days and events, ensuring their views helped inform strategic planning and the transformation of services.
- Developing Carer Awareness Training which we delivered to a range of healthcare professionals including optometrists, pharmacists and 115 Health Board managers.
- Supporting the development and production of two radio campaigns to help unpaid carers self-identify and to raise awareness of the support available to them.
- Planning alongside our partners, an annual unpaid carers event where we engaged with unpaid carers on their experiences of primary care services, education and employment, and respite.
- Facilitating meetings of the West Glamorgan Regional Carers Liaison Forum.
- Promoting carer representative roles and opportunities for coproduction.

"I didn't know I was an unpaid carer until a colleague mentioned the training you gave."

Children and Young People

With a focus on children and young people we:

- Recruited Third Sector representatives to form part of the working groups responsible for ensuring delivery of the Neath Port Talbot Early Years, Children & Young People's Plan.
- Co-chaired the Neath Port Talbot Early Years, Children & Young People's Plan working group with responsibility for achieving objective 4 of the plan that all children and young people are listened to, and they have opportunities to be actively involved in decision-making.
- Supported Swansea Bay University Health Board with the planning of their Children and Young People's Summit which focussed on the provision of voluntary sector children and young people's services.
- Held 5 meetings of the Children and Young People's Voluntary Sector Forum.



HEALTH, SOCIAL CARE AND WELLBEING 5

Case Study

A family of five faced loneliness and isolation after being relocated to a new community by the Home Office. Our Diverse Communities Outreach Officer supported the family by connecting them to local groups and introducing them to community members, providing the family with bikes to support physical activity, family bonding, and community exploration, and a refurbished mobile phone to ensure that they could connect with local services and have the ability to make contact in an emergency.



"Chai and Chat helps me with my depression and everyday stress that I suffer from by meeting people and making new friends."

"This Chai and Chat give me a new life. Before the Chai and Chat I have no idea where to go, I was unhappy, now I'm going to Chai and Chat I feel very happy! I can meet different people and I learn more things, and it's good for our community."



HEALTH, SOCIAL CARE AND WELLBEING

5

We worked with partners on a local, regional, and national level by:

- Facilitating 4 meetings of the Regional Health, Social Care and Wellbeing Network in partnership with Swansea CVS which were attended by a total of 148 network members.
- Working with Primary Care Local Cluster Collaboratives to help plan, deliver and coordinate services which meet local needs.
- Facilitating meetings of the NPT Third Sector Professional Collaborative to help improve communication between primary care and the voluntary sector, ensuring that the sector's expertise is used to inform priority setting and planning.
- Recruiting Third Sector representatives to sit on Swansea Bay University Health Board's Stakeholder Reference Group and various West Glamorgan Boards and Workstreams.
- Supporting the work of Llais by promoting engagement opportunities and attending events.
- Contributing to the Internal Audit of the Health Board's Population Strategy.

Mental Health & Emotional Wellbeing

We contributed to the mental health and wellbeing agenda by supporting voluntary organisations and statutory services engaged in mental health work and by ensuring that opportunities exist for people with lived experience to influence change.

We did this by:



- Facilitating 4 meetings of the Mental Health and Emotional Wellbeing Forum.
- Helping to plan the West Glamorgan Suicide and Self Harm Prevention Event and facilitating lived experience workshops at the event.
- Taking part in discussions around the establishment of a Recovery College in Swansea Bay.
- Supporting engagement with the voluntary sector around developing a new regional commissioning model for mental health services.
- Helping to establish a mental health peer support group.
- Refreshing our Mental Health Service User Network to support people with lived experience to inform service planning, development and evaluation.
- Becoming a Hapus Supporter and joining the movement to protect and improve the wellbeing of people in Wales.
- Supporting the World Mental Health Day Event at the Waterfront Museum.
- Contributing to the content of Sorted Supported and tidyMinds; websites containing information on emotional and mental wellbeing support available across Neath Port Talbot and Swansea for adults and children and young people respectively.

INFORMATION, ADVICE AND TRAINING

6

We provided Third Sector organisations, trustees, volunteers and paid staff with the information, advice and training they need to deliver services and support to their communities, beneficiaries, and service users.

Our Achievements

- We had 5,048 individual interactions.
- We provided 594 organisations with direct advice and guidance, and 92 organisations to access specialist advice and guidance.
- We delivered 17 training courses to 148 participants from local groups and organisations.

Communication and Engagement

Following the decision made at our AGM in November to rename as **'Neath Port Talbot Community Voluntary Service'** we undertook a rebranding exercise, changing the colour of our logo and redesigning our promotional materials, stationery, digital channels and office décor.

We continued to provide a wide range of information through our website, newsletters and social media channels, informing and engaging Neath Port Talbot's Third Sector and partners around social and public policy agenda.

Throughout the year:

- We shared voluntary roles, funding opportunities, events and other useful information with the Third Sector via our monthly e-Newsletter.
- We had an average of 3,823 page views per month on our website.
- Our Facebook gained over 100 new followers, ending the financial year on 2,897.
- We increased our Instagram followers to over 800.
- We created a new Core Training webpage, allowing people to book training online and streamlining the process to help increase participation numbers.



Events

Throughout the year we organised several successful events including:

- An awareness raising event for the King's Award for Voluntary Service.
- A Celebration of Volunteering event which saw over 40 individuals and groups being recognised for their contribution to volunteering.
- An event to celebrate International Women's Day where an inspiring lineup of guest speakers shared their insights and experiences in driving action towards gender equality.
- A Local Authority Budget Briefing for the Third Sector.
- An event in partnership with Community Foundation Wales to help understand our communities' needs and explore ways to better support grassroots organisations in Neath Port Talbot.
- A range of events to promote arts, culture and heritage, including an information and volunteer fair and 2 funding surgeries.
- A networking and development event in partnership with South Wales Police.
- A learning and engagement event in partnership with the Tata Steel Transition Board and Community Union.
- 2 health and wellbeing fun days helping to raise awareness of the range of wellbeing services and activities available.
- 11 'Meet the Funder' sessions and 2 funding fairs providing voluntary organisations with the opportunity to meet a range of funding bodies.

"The event was fab, you had something for everyone there, I really enjoyed."
Attendee at Health and Wellbeing Fun Day





WHAT THOSE WE'VE WORKED WITH HAVE SAID:

"I am extremely grateful for the assistance and support received from NPTCVS... I believe NPTCVS to be a vital service to enable and enhance volunteering across the region."
Dan Egan, Citizen's Advice SNPT.

"Without your help I wouldn't have been able to do this. Thanks, you do a great job!"
Feedback from a volunteer.

"Thank you so much for your help. That's more than I asked for and brilliant advice."
Feedback from a volunteer.

"The guidance from NPTCVS is always informative and supportive. It has ensured we can support the amazing volunteers to the best of our ability and in a way that they truly deserve."
Louise Griffiths, Awel Aman Tawe.

"Thank you very much for your help and for your warm, friendly attitude towards me in all our meetings."
Feedback from a NPT resident in receipt of support.

"I have cherished every moment working with Neath Port Talbot CVS. Our relationship spans many years, and your organisation exemplifies making a difference every day in the lives of the most vulnerable."
Feedback from a partner organisation.

"Excellent course, all information was very helpful. As someone who has no experience in grant writing/funding, it has made it less daunting."
Feedback from training participant.

"NPTCVS provided excellent guidance and support in the development of our online volunteer recruitment platforms."
Age Connects NPT.













TRUSTEES & CHARITY ADMINISTRATION

Neath Port Talbot CVS Board of Trustees 2024-2025

Barbara Cole	St Catwg's Church
Amanda Ellis	View (Glynneath) Limited
Louise Fleet CStJ JP (resigned Dec 2024)	Thrive Women's Aid
Hugh James	Parish of Llansawel Briton Ferry
Lorraine Miles	Neath Port Talbot Shopmobility
Saifur Rahaman	Neath Port Talbot BME Community Association
Dr Edward M Roberts MBE DL CStJ FRCGP (Chairman)	Marauders Men's Health
Lesley Smith	VIEW (DOVE) Limited
Linda Whittaker (Vice Chair)	Tai Tarian
Co-opted Members	Swansea Bay University Health Board - vacant
Treasurer	John Flynn
Auditors	Bevan Buckland LLP Chartered Accountants Cardigan House Castle Court Swansea Enterprise Park Swansea SA7 9LA
Bankers	Lloyds Bank
Company Secretary	Gaynor M Richards MBE DL LLD (Hon)

INDEPENDENT AUDITOR'S STATEMENT TO THE MEMBERS OF THE NEATH PORT TALBOT COMMUNITY VOLUNTARY SERVICE LTD

Opinion

We have audited the financial statements of The Neath Port Talbot Community Voluntary Service Limited (the 'charitable company') for the year ended 31st March 2025 which comprise a Statement of Financial Activities, Statement of Financial Position, Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Opinion on the summary financial statements:

In our opinion the summary financial statements are consistent with the full annual financial statements of The Neath Port Talbot Community Voluntary Service for the year ended 31st March 2025.

We have not considered the effects of any events between the date on which we signed our report on the full annual financial statements, and the date of this report.

Respective responsibilities of the board and the auditor

The board is responsible for preparing the summarised annual report in accordance with applicable United Kingdom law.

Our responsibility is to report to you our opinion on the consistency of the summary financial statements against the full annual financial statements and Report of the Trustees.

We also read the other information contained in the summarised annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies within the summary financial statements.

We conducted our work in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our report on the charitable company's full annual financial statements describes the basis of our opinion on those financial statements and on the Report of Trustees.

Alison Vickers (Senior Statutory Auditor)

For and on behalf of Bevan Buckland LLP
Chartered Accountants & Statutory Auditors
Swansea SA7 9LA

THE NEATH PORT TALBOT COUNCIL FOR VOLUNTARY SERVICE LTD

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31ST MARCH 2025 (CO. NO. 03341466)

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £	Total Funds 2024 £
INCOME AND ENDOWMENTS FROM				
	368,381	1,272,103	1,640,484	1,886,510
Charitable activities				
Other trading activity	27,212	-	27,212	8,057
Investment Income	44,825	-	44,825	32,146
Total	440,418	1,272,103	1,712,521	1,926,713
EXPENDITURE ON				
Charitable activities	403,282	1,348,806	1,752,088	2,086,965
Total	403,282	1,348,806	1,752,088	2,086,965
NET INCOME/EXPENDITURE	37,136	(76,703)	(39,567)	(160,252)
TRANSFERS BETWEEN FUNDS	-	-	-	-
OTHER RECOGNISED GAINS/(LOSSES):				
on revaluation of investment property	-	-	-	-
NET MOVEMENT IN FUNDS	37,136	(76,703)	(39,567)	(160,252)
RECONCILIATION OF FUNDS Total funds brought forward	1,328,782	493,257	1,822,039	1,982,291
TOTAL FUNDS CARRIED FORWARD	1,365,918	416,554	1,782,472	1,822,039

CONTINUING OPERATIONS
All income and expenditure has arisen from continuing activities

THE NEATH PORT TALBOT COUNCIL FOR VOLUNTARY SERVICE LTD

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2025 (Co. No. 03341466)

	Unrestricted	Restricted	2025 £	2024 £
NON CURRENT ASSETS				
Property, plant & equipment	21,851	341,888	363,739	384,494
Investment property	120,000	-	120,000	120,000
	141,851	341,888	483,739	504,494
CURRENT ASSETS				
Debtors	43,838	18,578	62,416	246,078
Investments	101,764	-	101,764	-
Cash and cash equivalents	1,146,444	87,933	1,234,377	1,257,545
	1,332,850	170,773	1,503,623	1,503,623
CURRENT LIABILITIES	(67,979)	(31,845)	(99,824)	(186,078)
NET CURRENT ASSETS	1,224,067	74,666	1,298,733	1,317,545
TOTAL ASSETS LESS CURRENT LIABILITIES	1,365,918	416,554	1,782,472	1,822,039
NET ASSETS	1,365,918	416,554	1,782,472	1,822,039
FUNDS				
Unrestricted funds	1,365,918	-	1,365,918	1,328,782
Restricted funds	-	416,554	416,554	493,257
TOTAL FUNDS	1,365,918	416,554	1,782,472	1,822,039

THE NEATH PORT TALBOT COUNCIL FOR VOLUNTARY SERVICE LTD

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31st MARCH 2025

MOVEMENT IN FUNDS

	At 01.04.24	Net movement in reserves	At 31.03.25
Unrestricted funds			
Unrestricted funds	23,667	(6,600)	17,067
Designated funds	1,161,500	45,500	1,207,000
Designated capital funds	23,615	(1,764)	21,851
Designated capital funds investment property	120,000	- 0	120,000
	1,328,782	37,136	1,365,918
Restricted funds			
Restricted funds	132,378	(57,712)	74,666
Restricted capital funds	360,879	(18,991)	341,888
	493,257	(76,703)	416,554
	1,822,039	(39,567)	1,782,472

Designated Funds Represent:	£
Critical costs	370,000
Maintaining core activities and staff development	647,000
ICT equipment reserve	15,000
Major Repairs	125,000
Emergency loans	50,000
	1,207,000
Designated Capital Spend	141,851
	1,348,851

Critical costs represents contingency planning for the critical costs to support the charity's medium term objectives.

The charity has designated at least four months of running costs.

The other designated funds represent planned spend which will be defrayed in the medium term.

The restricted capital fund balance of £341,888 (2024 - £360,879) represents the net book value of the buildings and equipment that have been purchased through a restricted grant. The transfer out of this reserve represents the depreciation charge for the year.

The Designated Capital Spend fund reflects the value of monies spent on the tangible assets which have not been funded out of grant income. This balance represents a spend out of the general funds.

Unrestricted funds - this fund represents the general unrestricted funds of charity available to be spent for any of the purposes of the charity. Transfers to and from this fund are the balancing entries for the transfers noted above within designated and restricted funds.


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